



Servicing & Repair Form

Include this form with your watch when sending it in for servicing and/or repair(s). Use the provided table to estimate the costs if the servicing and/or repair(s) are not covered by the 2-Year Warranty. Please provide your credit card information or include a check or money order from a U.S. bank made out to ArmourLite Watch Company. International checks are not accepted. If the total cost is equal to or less than the Total Service/Repair Estimate, we will automatically proceed without contacting you with an estimate. If the costs exceed the Total Service/Repair Estimate, we will contact you with an estimate. We require payment prior to shipping back the watch.

Customer Name _____ Date _____

Return Shipping Address _____

City _____ State _____ Zip Code _____

Phone Number _____ Email Address _____

Watch Model (begins with AL or ISO) _____ Purchased From _____

Purchase Date ____/____/____ Is your watch still covered under the 2-Year Warranty? Yes No

Issue with the watch (Select all that apply)	<input type="checkbox"/> Watch does not keep accurate time	<input type="checkbox"/> Watch operates intermittently	<input type="checkbox"/> Watch has a defective part	<input type="checkbox"/> Watch is no longer water resistant
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Please describe the problem here _____

Service or Repair Needed (Required for any internal servicing of the watch)		
\$45	Minor Overhaul for Quartz Movements	Includes: replacement of the battery, the installation of new gaskets, and a certified pressure test to ensure continued water resistance
\$59	Minor Overhaul for Automatic Movements	Includes: calibration & regulation of the automatic movement, the installation of new gaskets, and a certified pressure test to ensure continued water resistance
\$95	Major Overhaul	Quartz Non-Chronograph Movements
\$105		Quartz Chronograph Movements
\$275		Swiss Automatic Movements
\$175		Japanese Automatic Movements
Additional Replacement Parts (In addition to the overhaul option selected above)	\$20	Stem & Crown
	\$50	Armourglass & Rubber Ring
	\$50	Sapphire Crystal
	\$12 per marker	Tritium Markers (requires replacement of all the markers on the dial)
Extra Services	\$60	Polishing the stainless steel case
Replacement Band	If you need a replacement strap, please check this box: <input type="checkbox"/> We will contact you with available options.	
Return Shipping Fee (Required for both warranty & non-warranty servicing and repairs)		\$12.95 Shipping within the U.S.
		\$30 International Shipping

Total Service/Repair Estimate \$ _____ (combine all the selected options above)

For non-warranty servicing and/or repair(s), if the necessary charges do not exceed the Total Service/Repair Estimate calculated above, I hereby authorize ArmourLite Watch Company to charge my credit card.

Credit Card # _____ Exp. Date: ____/____/____ CVV #: _____

Cardholder Signature _____

**** If you don't feel comfortable including your credit card information, we can email you a PayPal Invoice. ****

Shipping Checklist & Instructions

1. Please send the completed Servicing & Repair Form with your carefully packaged watch (one form per watch). Please do not send watch boxes, cases, additional bands, accessories, tools, etc.
2. Please include a legible copy of the original and dated purchase receipt from an authorized dealer. Failure to include this proof of purchase will result in non-warranty servicing and/or repair costs.
3. For return shipping within the U.S. please include a \$12.95 check made out to ArmourLite Watch Company, a money order, or credit card information at the bottom of the form. For international return shipping please include credit card information to cover the \$30.00 return shipping charge.
4. We highly recommend you send your watch using a traceable shipping service with insurance to protect the cost of your watch. ArmourLite Watch Company is not responsible for any damage or loss incurred during shipping.

Allow 2-6 weeks from the date we receive your watch for the service/repair to be completed.

For questions, please call us at 1-888-355-4366 or email us at customerservice@armourlite.com.

For your convenience, you can cut out the address label below and attach it to your package



Return Shipping Address

Name _____

Address _____

ARMOURLITE WATCH COMPANY
ATTN: SERVICE CENTER
2020 NORTHEAST 163RD STREET
THIRD FLOOR
NORTH MIAMI BEACH, FLORIDA 33162
1-888-355-4366